General Questions

Who can log in?

Anyone with a SUNet ID [1] can log in to eProtocol. Access to specific protocols is based on this ID. As an investigator or administrator, you will only be able to access protocols that you are listed on.

What computer/browser should I use?

To access eProtocol, you will need a computer with an internet connection. Supported browsers: Mozilla Firefox [2], Chrome [3], or Safari [4]. Turn OFF pop-up blockers [5] to use eProtocol.

Please note that Safari can have problems displaying eProtocol, and are not a recommended browser.

How do I see my protocols?

Once logged in to eProtocol, you will see all the protocols in which you are listed as personnel. If you don’t see a protocol on your homepage, that means you are not listed on that protocol. If you need to be listed on a protocol, contact the person in your group/lab who handles eProtocol and ask them to submit a revision to add you as personnel. Click here [6] for detailed instructions.

What training is available?

Please visit our training page [7] for a list of resources. Web-resources and small group training are available.

What is My Dashboard?

My Dashboard is an integrated homepage for eProtocol that will allow researchers to see all of their protocols: IRB, SCRO, APLAC & APB on one screen. It will also feature a list of action items to help you better manage your research protocols. If you cannot see your protocols, you may have to click on "Show Section" in the upper right
hand corner of each protocol category to unhide.

**When will my protocol be reviewed?**

Most new studies take between 4-6 weeks to be approved. Please factor in this review time when you’re getting started. See our [meeting schedule](https://researchcompliance.stanford.edu/../../rco/meetings) for deadlines for each meeting. Contact the panel staff at any time with questions.

**What does this acronym mean?**

eProtocol has a number of acronyms. Below is a list of some of the more common acronyms and their meaning:

- **APB** - Biosafety
- **APLAC** - Administrative Panel on Laboratory Animal Care
- **CITI** - Collaborative Institutional Training Initiative
- **CCTO** - Cancer Clinical Trials Office
- **HIPAA** - Health Insurance Portability and Accountability Act
- **IDE** - Investigational Device Exemption
- **MIRD** - Medical Internal Radiation Dose
- **OHRP** - Office of Human Research Protections
- **PHI** - Protected Health Information
- **SCRO** - Stem Cell Research Oversight
- **SPO** - Sponsored Projects Number

**What information is specific to Biosafety (APB)?**

The Biosafety Office has additional information available specific to the eProtocol Biosafety application. Visit the eProtocol Biosafety page to learn more.

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**Source URL:** [https://researchcompliance.stanford.edu/eprotocol/faq-general](https://researchcompliance.stanford.edu/eprotocol/faq-general)

**Links**

[1] [https://accounts.stanford.edu/](https://accounts.stanford.edu/)
[3] [https://www.google.com/chrome/](https://www.google.com/chrome/)
[5] [https://researchcompliance.stanford.edu/../../../eprotocol/faq-popups](https://researchcompliance.stanford.edu/../../../eprotocol/faq-popups)
[6] [https://researchcompliance.stanford.edu/../../../646%23manage4](https://researchcompliance.stanford.edu/../../../646%23manage4)
[7] [https://researchcompliance.stanford.edu/../../../eprotocol/training-session](https://researchcompliance.stanford.edu/../../../eprotocol/training-session)
[8] [https://researchcompliance.stanford.edu/../../../rco/meetings](https://researchcompliance.stanford.edu/../../../rco/meetings)